

RE: Compensation claim Flyhelp / 07970 [ref:_00D1tDYrQ._5003X1oAQ5q:ref]

2 messages

Wizz Air Official Cases 3 <officialcases3@customerservices.wizzair.com>

Mon, Dec 23, 2019 at 8:26 PM

To: "claim@flyhelp.com.ua" <claim@flyhelp.com.ua>

Dear Sir or Madam,

Thank you for contacting Wizz Air Customer Service Department.

We see that you were not a passenger in this booking, and you submitted this claim as an assignee based on your assignment agreement with the passenger.

I would like to inform you that we have concluded that the compensation is due in accordance with the EU Regulation 261/2004 regarding your claim with reference number 07970 concerning flight W6-1278 on 2019-09-13 under booking with reference [REDACTED]

Please be kindly advised that we will transfer the amount of 600 EUR for compensation in accordance with the EU regulation 261/04 to the bank account indicated by you.

CUSTOMER SERVICE DEPARTMENT | Wizz Air Hungary Ltd. (member of Wizz Air Group)

officialcases3@wizzair.com | wizzair.com

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